SINGAPORE
WORKFORCE SKILLS
QUALIFICATIONS

CERTIFICATE IN SPA SERVICES

is awarded to

SOK SOVANDET
NRIC: S7876016H

for successful attainment of the required industry approved competencies

at SINGAPORE SPA INSTITUTE PTE. LTD.

30 APRIL 2010

No. 14Q000000021333

Ng Cher Pong, Chief Executive
Singapore Workforce Development Agency

The training and assessments of the abovementioned student are accredited in accordance with the Singapore Workforce Skills Qualifications System

www.wda.gov.sg

WDA singapore workforce development agency

FQ-001

SINGAPORE
WORKFORCE SKILLS
QUALIFICATIONS

OFFICIAL TRANSCRIPT

Name: SOK SOVANDET
IC No: S7876016H

Date of issue: 23 July 2014
14T000000021357

Qualification:
CERTIFICATE IN SPA SERVICES

CONFERMENT: CONFERRED THE CERTIFICATE IN SPA SERVICES ON 30 APRIL 2010

REMARKS: Reprint Qual and Trans

Competency Unit Code	Competency Unit	Results	Assessment Date	Issuing Institute
TH-BOD-103E-1	Provide Full-Body Massage With Oil	Competent	15 Mar 2010	SINGAPORE SPA INSTITUTE PTE. LTD.
TH-RM-102C-0	Provide Safety and Security for Guests	Competent	5 Apr 2010	SINGAPORE SPA INSTITUTE PTE. LTD.
TH-BOD-104E-1	Provide Full-Body Massage Without Oil	Competent	15 Mar 2010	SINGAPORE SPA INSTITUTE PTE. LTD.
TH-SPA-101E-1	Provide Body Scrub and Wrap	Competent	5 Apr 2010	SINGAPORE SPA INSTITUTE PTE. LTD.
TH-RM-101C-0	Work Safely	Competent	5 Apr 2010	SINGAPORE SPA INSTITUTE PTE. LTD.
TH-SM-101C-0	Interact with Guests	Competent	5 Apr 2010	SINGAPORE SPA INSTITUTE PTE. LTD.
TH-BTY-103E-1	Provide Basic Makeup	Competent	30 Apr 2010	SINGAPORE SPA INSTITUTE PTE. LTD.

Chief Executive
Singapore Workforce Development Agency

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WDA singapore workforce development agency

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A qualification is awarded to an individual in recognition of his/her attainment of the required industry approved competencies under the Singapore Workforce Skills Qualifications System (WSQ).

SINGAPORE WORKFORCE SKILLS QUALIFICATIONS SYSTEM

The WSQ seeks to facilitate flexible adult learning, improve access to skills upgrading and provide clear career progression pathways for the workforce. The WSQ embraces the concepts of competency-based training, recognition of prior learning, open entry requirements and adult-centred learning methodologies, all of which aim to address adult learning barriers and increase access of working adults to training. It is anchored on the systematic mapping of competencies linked to occupational structures. Under the WSQ, competency standards, assessment strategies and training curricula incorporating adult learning principles are established for each key industry.

All competencies and qualifications levels developed under the WSQ are validated and endorsed by a sector-specific Industry Council established by WDA. The Industry Council comprises representatives from the industry, including leading companies, key training providers, industry associations, leading economic agencies and unions. The Council articulates the skills development needs of the industry, approves competency standards and endorses the competencies and qualifications levels developed under the WSQ.

WSQ QUALIFICATIONS PROGRESSION PATH

WSQ provides a coherent and comprehensive system of qualifications which consists of the following levels:

- Graduate Diploma
- Graduate Certificate
- Specialist Diploma
- Diploma / Professional Diploma
- Advanced Certificate
- Higher Certificate
- Certificate

EXPLANATION OF GRADES GRANTED

1.	Competent	Denotes attainment of the required industry approved competencies as assessed through WSQ accredited programmes
2.	Not Yet Competent	Denotes non-attainment of the required industry approved competencies as assessed through WSQ accredited programmes
3.	Exempted	Denotes attainment of the required industry approved competencies as assessed through non-WSQ programmes

FOR MORE INFORMATION

Details on the WSQ are available at http://www.wda.gov.sg

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Carry out pre-treatment activities	**Consult with client**	**Perform Treatment**	**Carry out post-treatment activities**
The underpinning knowledge includes: • Importance of personal hygiene and grooming • Legislation, hygiene, health and safety guidelines • Types and uses of personal protective equipment • Types of infection • Sterilisation and disinfection agents and methods • Sanitising of treatment couch	The underpinning knowledge includes: • Anatomy and physiology of the human body • Effects and benefits of treatment • Types of skin disorders • Types of contraindications to full-body massage with oil • Ways to handle different types of contraindications • Ways to handle sensitive issues pertaining to client's contraindications identified • Importance of reviewing and updating client profile form • Importance of obtaining client's informed consent to treatment plan • Importance of observing professional ethics	**(1) Perform full-body massage with oil** **(2) Perform full-body massage without oil** The underpinning knowledge includes: • Types and effect of different massage movements (effleurage, pertrissage, tapotement, vibrations, friction) • Purpose and types of oil • Principles of good massage practice • Practices for maintaining client's comfort, modesty and privacy in preparing client for treatment • Importance of obtaining client feedback during treatment • Hygiene and workplace safety and health guidelines **(3) Perform body scrub and wrap** The underpinning knowledge includes: • Preparation of client for body scrub and wrap	The underpinning knowledge includes: • Importance of giving aftercare advice • Types of aftercare advice • Importance of obtaining client's feedback upon completion of treatment • Activities for reinstating treatment station

		• Types and characteristics of body scrubs (e.g. almond scrub, salt scrubs, herbal scrub) • Types and characteristics of body masks (e.g. herbal, mud, milk, seaweed, paraffin) • Sequence and steps in body scrub and wrap	
		(4) Perform make-up The underpinning knowledge includes: • Understanding colours – classification, complementary colours, warm and cool colours, application of colours in make-up • Skincare regime prior to make-up and its importance • Range of cosmetic products and their uses • Sequence and steps in application of make-up • Make-up application techniques for eyes, cheeks, lips • Ways of enhancing features and concealing imperfections	

(5) WORK SAFELY
• Maintain safe work environment
• Move object safely
• Use equipment safely
• Follow directions for handling hazardous materials

(6) INTERACT WITH GUESTS
• Maintain professional appearance and attitude
• Provide quality service
• Address concerns

(7) PROVIDE SAFETY AND SECURITY
• Follow safety and security practices
• Respond to emergencies
• Provide lost and found services
1. Protect privacy of guests